

# PGL Adventure Camps COVID-19 Infection Control Policy and Risk Assessments





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## **Coronavirus Information**

#### General

We continue to closely monitor state and federal government guidelines and advice with respect to Coronavirus (COVID-19).

We have developed a comprehensive hazard analysis and implemented control measures across all areas of our business in order to minimise risk to guests, staff, suppliers and contractors.

Our approach has been informed by guidelines and recommendations from the below organisations/bodies:

- Australian State and Federal Departments of Health
- World Health Organisation
- Australian Camps Association
- Outdoor Council of Australia
- Vertex Industry Group
- Outdoors Queensland

Further information can be found at:

www.education.vic.gov.au/about/department/Pages/coronavirus.aspx

ged.qld.gov.au/about-us/news-and-media/novel-coronavirus

https://www.education.vic.gov.au/school/Pages/coronavirus-advice-schools.aspx

https://qed.qld.gov.au/aboutus/newsandmedia/Documents/qed-covid-planning-framework.pdf

https://outdoorsqueensland.com.au/industry/covid-19/



## **PGL's COVID-19 Infection Control Policy**

#### **Policy Statement**

PGL is committed to providing, as far as is reasonably practicable, for the health, safety and welfare of all staff, workers and contractors, when working with our customers.

This commitment extends to ensuring that our operations and activities do not place our customers at risk of harm, injury, illness or damage, which includes awareness and due diligence around the global public health emergency of the Coronavirus pandemic; COVID-19.

We recognise our moral and legal responsibility to provide a safe and healthy work environment in our workplaces for all persons and that the safety and well-being of all persons are being monitored.

The Australian federal & state Government, departments of health websites are our resource library for the Coronavirus COVID-19 health alerts which are reviewed daily.

### Aims and Objectives

We will adopt procedures to eliminate or minimise risks to health, safety and well-being.

To achieve this, we will, as far as is reasonably practicable:

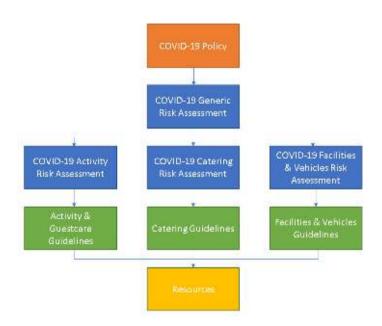
- Provide all our workers with preventative measures to apply regarding good hygiene practises within the workplace:
  - Encourage everyone to wash their hands regularly with soap and water or hand sanitiser if soap and water is not available
  - o Avoid shaking hands and physical contact
  - Maintain social distancing (keeping at least 1.5 metres distance between each other)
  - o Avoid touching eyes, nose and mouth
  - Respiratory hygiene
  - Provide all our workers with a list of common symptoms of the coronavirus so they can be diligent with their health and safety and seek medical advice as required:
    - Sore throat
    - Cough
    - Fever
    - Runny nose
    - Respiratory problems, trouble with breathing



- Ensure all staff have completed COVID-19 infection awareness and prevention training within our induction process prior to commencing employment with PGL Adventure Camps
- QR codes will be provided at each camp for check in, in line with state requirements
- Ensure that all persons discharge and comply with their health and safety duties and obligations
- Provide such information, instruction to all our workers, contractors and other
  persons as is necessary to ensure their continued health and safety, including but not
  limited to receive an approved COVID-19 Vaccination
- Provide support and assistance to all our workers and involve them in consultation on safety issues about the coronavirus and how this may impact their daily lives

#### **Prevention and Minimising the Risk**

PGL has created a comprehensive framework of control measures and guidelines to ensure that all reasonable precautions are in place to protect all users. An overview of the framework is below:





In order to prevent viruses spreading, the following guidance sums up our approach and will be adopted at all PGL camps;



#### **Illness and Quarantine**

We follow state and federal government's health and education departments advice and guidelines. Any instances of COVID like symptoms developing among guests or staff must be assessed on a case-by-case basis, but the priority is to:

- Isolate the patient as soon as possible
- Minimise the potential for contagion or spread of the infection

The most appropriate course of action to minimise transmission and contagion may include

- Asking the guest/staff member to leave the site or to
- Apply quarantine measures to the guest / member of staff and their close contacts,
   i.e. allocate a specific accommodation area to the guest / staff member(s)
- The immediate closing of the whole or part of the camp

In response to any illness outbreak, our aim is to prevent further transmission and protect high risk individuals. This may include

- A deep leaning programme to minimise the further transmission from the contaminated environment.
- Closure of all or parts of the camp for a period of time
- Removing parts of the camp program that are deemed high risk for transmission event

Additional quarantine and specific plans may need to be applied to individuals who are deemed as close contacts. Additional plans may also be applied to individuals at high risk as they are more susceptible to illness and infectious diseases than others; for example, those who are pregnant, have depleted immunity, have cancer or another serious physical medical condition.



#### Responsibilities

The company, as the person conducting a business or undertaking, has the primary duty of care, and as such must ensure the health, safety and welfare of workers and other persons who may be affected by our operations, products, services and activities.

Officers of the company must exercise due diligence to ensure that the company complies with its occupational health and safety (OHS) duties.

Workers must take reasonable care for their own health and safety and for the health and safety of other persons and comply with any reasonable instruction or policy given by the company to enable it to comply with the Occupational Health and Safety Act.

PGL Sales and Customer Relations Manager responsibilities are to ensure that:

- Guests have been provided with access to PGL's COVID-19 Infection Control Policy
- Guests have access to PGL's COVID-19 Risk Assessments prior to travel as required

PGL Centre Manager responsibilities are to ensure that:

- All staff working onsite are vaccinated in line with state based Chief Health Officer orders
- Rapid Antigen Testing for key guest facing staff (as identified in the relevant Risk Assessment) between school/groups (twice per week)
- All aspects of the PGL experience are operated in line with PGL's COVID-19 Risk Assessment
- Guests & staff will be reminded to maximise ventilation in all indoor spaces by opening doors and windows where possible
- QR codes are used, in line with state government requirements.
- Camps will ensure that check in marshals are in place, in line with state-based requirements
- All PGL staff, Guests, suppliers, contractors and other visitors are aware, through arrival sign in, briefings and signage, of the need to check in using appropriate government applications, maintain social distancing, good personal hygiene i.e. hand washing, reporting of symptoms, declarations and where appropriate the use of additional PPE i.e. face masks – and that this is followed up in practice
- All PGL staff are aware of their obligation to report any illness and making sure that all guests are requested to make similar reports
- Once any guest arrives on centre and either presents with or develops symptoms, we
  will take all possible steps to mitigate the impact and reduce the risk of further
  infection and for;
  - Ensuring that contact for instructions is made with the relevant Australian
     State Government Department of Health



- Following instructions and advice issued by this department regarding quarantine procedures and travel
- Ensuring that all quarantined guests and/or staff are clear of the procedures and that working in conjunction with party leaders, their day to day needs (e.g. care, supervision, eating, washing, cleaning etc.) are met
- Ensuring all staff nominated to undertake the role of Duty Manager and all Heads of Department are familiar with the COVID-19 Response Plan and know how to access the appropriate designated resources
- Keeping up-to-date communication with appropriate members of staff or external agency who are specifically trained to respond to an outbreak.
   Where possible, a dedicated cleaning team for environmental cleaning and servicing should be appointed as this will limit the spread of contagion.

#### Guest 'Party Leader' responsibilities are to ensure that:

- Any key messages/guidelines from PGL are passed on to participants and their guardians (if under 18 years of age) prior to arriving at the camp
- Following their own COVID-19 safe plans
- Participants remain in their designated areas
- Their group do not mix with any other guests on site
- They report to PGL Camp Management, any instances where a guest is unwell or showing COVID-19 symptoms
- They arrange transport home for guest(s) if a member(s) of their group has suspected COVID-19 symptoms

January 27, 2022



# **Generic Risk Assessment Relating to COVID-19**

Completed by: Michelle King - HR Manager

**Date:** 30/06/2020

**Review dates:** 

01/10/2020 by Stuart Davie – Centre Manager

27/01/2021 by Stuart Davie – Centre Manager

15/07/2021 by Robbie Spencer – Centre Manager

29/07/2021 by Carl Stanforth - Director

28/10/2021 by Carl Stanforth - Director

15/12/2021 by Stuart Davie – General Manager (Centres)

27/01/2022 by Carl Stanforth - Director

Likelihood \Injury	Minor (First Aid)	Significant (SafeWork Notification)	Serious
Remote likelihood	Low Risk	Low Risk	Moderate Risk
Possible	Low Risk	Moderate Risk	Significant Risk
Probable	Moderate Risk	Significant Risk	Unacceptable Risk

Hazards	Precautions and Current Control Measures in Place	Risk Level (with control measures in place)
Transmission of COVID-19 to and from staff	Ensure that all staff working onsite are vaccinated in line with state based     Chief Health Officer orders	Low Risk
	<ul> <li>Ensure all staff have completed COVID 19 infection awareness and prevention training within PGL's induction process prior to commencing employment with PGL Adventure Camps.</li> <li>All staff have been given resources on effective hand washing techniques</li> </ul>	
	QR codes will be used at each camp in line with state requirements	
	Role-specific training delivered to all staff in all departments relating to additional measures implemented	



Transmission of COVID-19	<ul> <li>Staff are to wear face masks in indoor settings</li> <li>Signage relating to good hygiene displayed across camps</li> <li>Briefings will reinforce good hygiene and social distancing requirements</li> <li>Staff will comply with relevant State Health COVID-19 guidelines</li> <li>Ventilation indoors will be maximised by opening windows and doors where possible</li> <li>Where air conditioning units are in use, they will be set to use external air rather than recycling, where possible</li> <li>Where ceiling fans are used for air circulation purposes, they will be used on winter mode so that the air is drawn upwards</li> <li>P2 Facemasks will be worn by group leaders in specific indoor settings where there is an identified heightened level of risk</li> <li>Air Purifiers will be located in dining room and office-based settings</li> <li>Rapid Antigen Testing for Group Leaders and Catering Staff prior to key arrival dates (twice per week)</li> </ul>
	Staff will comply with relevant State Health COVID-19 guidelines
	, , ,
	· ·
	· ·
	Air Purifiers will be located in dining room and office-based settings
	Rapid Antigen Testing for Group Leaders and Catering Staff prior to key arrival
Transmission of COVID-19	All visiting guests are vaccinated in line with state based Chief Health Officer  Low Risk
to and from guests	orders
-	All visiting guests will be provided with a COVID-19 requirements briefing on arrival
	Signage in place across the camps advising on good hygiene and social distancing requirements
	Guests will comply with relevant state-based COVID-19 guidelines
	QR codes will be used at each camp in line with state requirements
	Masks must be worn in line with state-based regulations and in dining rooms at all times unless seated
	Ventilation indoors will be maximised by opening windows and doors where possible
	Where air conditioning units are in use, they will be set to use external air rather than recycling, where possible
	Where ceiling fans are used for air circulation purposes, they will be used on winter mode so that the air is drawn upwards
	Air Purifiers will be located in dining room and office-based settings
Transmission of COVID-19	All 3 <sup>rd</sup> party visitors are vaccinated in line with state based Chief Health Officer  Low Risk
to and from 3 <sup>rd</sup> party	orders



suppliers such as contractors, delivery drivers etc.	<ul> <li>Signage in place to direct all visitors to sign in on arrival at the camp</li> <li>Catering delivery drivers will go directly to the kitchen and not have any contact with guests or staff outside the catering environment</li> <li>QR codes will be used at each camp in line with state requirements</li> <li>Masks must be worn in line with state-based regulations</li> <li>Ventilation indoors will be maximised by opening windows and doors where possible</li> <li>Where air conditioning units are in use, they will be set to use external air rather than recycling, where possible</li> <li>Where ceiling fans are used for air circulation purposes, they will be used on winter mode so that the air is drawn upwards</li> </ul>	
Confirmed case of COVID-19 at a PGL camp	<ul> <li>Immediate report provided to State Department of Health for contact tracing and specific guidance sought and adhered to</li> <li>Appropriate actions taken as required by State Department of Health</li> <li>Deep sanitise cleaning undertaken to all appropriate areas of camp facility and including equipment as advised by State Department of Health</li> </ul>	Low Risk
Transmission of COVID-19 from administering first aid to guests and/or staff	<ul> <li>All visiting guests are vaccinated in line with state based Chief Health Officer orders</li> <li>For school groups, accompanying adults are in 'loco parentis' and should administer first aid in a first instance to guests</li> <li>Venue hire groups are responsible for providing all first aid to their participants</li> <li>PGL first aid kits to contain COVID-19 facemasks</li> <li>Masks must be worn in line with state-based regulations</li> <li>If a staff member is required to assist in administering first aid to a guest, then they should encourage the guest to administer first aid to themselves in the first instance, but if this is not possible then PPE (gloves and masks) to be worn</li> </ul>	Low Risk

Endorsed by: Carl Stanforth - Director

**Date:** 30/06/2020

**Review dates:** 02/10/2020, 29/01/2021, 15/7/2021, 29/7/2021, 28/10/2021, 15/12/2021, 27/01/2022



# Risk Assessment for Facilities and Vehicles Relating to COVID-19

Completed by: Robbie Spencer

**Date:** 30/06/2020

**Review dates:** 

01/10/2020 by Stuart Davie - Centre Manager

27/01/2021 by Stuart Davie - Centre Manager

15/07/2021 by Robbie Spencer - Centre Manager

29/07/2021 by Carl Stanforth - Director

28/10/2021 by Carl Stanforth - Director

15/12/2021 by Stuart Davie – General Manager (Centres)

27/01/2022 by Carl Stanforth – Director

Likelihood \Injury	Minor (First Aid)	Significant (SafeWork Notification)	Serious
Remote likelihood	Low Risk	Low Risk	Moderate Risk
Possible	Low Risk	Moderate Risk	Significant Risk
Probable	Moderate Risk	Significant Risk	Unacceptable Risk



This risk assessment details control measures that are in place to combat the spread of COVID-19 in an activity camp environment. During the time that this document is in effect, it should be used in conjunction with the camps pre-COVID-19 normal operating procedures and risk assessments. The COVID-19 risk assessment will provide an alteration to the normal operating procedures and supersede these where relevant.

Hazards	Precautions and Current Control Measures in Place	Risk Level (with control measures in place)
Transmission of COVID-19 whilst multiple groups using site	<ul> <li>All visiting guests are vaccinated in line with state based Chief Health Officer orders</li> <li>Guests &amp; staff will be reminded to maximise ventilation in all indoor spaces by opening doors and windows where possible</li> <li>Current State based social distancing and occupant density requirements will be applied to all adults, including PGL staff</li> <li>Sharing of communal facilities adheres to state-based regulation</li> <li>Enhanced cleaning services to all high-use areas – teacher lounges, walkways, communal toilets, access points and other touch points in line with accommodation guideline document and centre-specific cleaning list</li> <li>Zoning and/or markings to assist distancing. Site-specific 'wait zones' with markings on floor to assist with crowd control. Necessary markings to be identified by each centre</li> <li>Masks must be worn in line with state-based regulations</li> <li>Dining entry and exit separation with sanitiser available</li> <li>Ventilation indoors will be maximised by opening windows and doors where possible</li> <li>Where air conditioning units are in use, they will be set to use external air rather than recycling, where possible</li> <li>Where ceiling fans are used for air circulation purposes, they will be used on winter mode so that the air is drawn upwards</li> <li>P2 Facemasks will be worn by group leaders in specific indoor settings where there is an identified heightened level of risk</li> <li>Air Purifiers will be located in dining room and office-based settings</li> <li>Rapid Antigen Testing for Group Leaders and Catering Staff prior to key arrival dates (twice per week)</li> </ul>	Low Risk



Transmission of COVID-19	All staff and visiting guests are vaccinated in line with state based Chief Health	Low Risk
from travelling in car with	Officer orders	LOW Flish
others or after others	Sanitiser kit in each vehicle	
	Masks must be worn in line with state-based regulations	
Transmission of COVID-19	All staff and visiting guests are vaccinated in line with state based Chief Health	Low Risk
within the office environment	Officer orders	LOWITISK
	Guests & staff will be reminded to maximise ventilation in all indoor spaces by	
	opening doors and windows where possible	
	Enhanced cleaning of frequent touch points during normal office hours     (Monday to Friday)	
	Sanitiser available at all entrances	
	Hot drinks stations to have cleaning products and sanitiser available	
	Masks must be worn in line with state-based regulations	
	Ventilation indoors will be maximised by opening windows and doors where possible	
	Where air conditioning units are in use, they will be set to use external air rather than recycling, where possible	
	Where ceiling fans are used for air circulation purposes, they will be used on winter mode so that the air is drawn upwards	
	Air Purifiers will be located in dining room and office-based settings	

Endorsed by: Carl Stanforth - Director

**Date:** 30/06/2020

**Review dates:** 02/10/2020, 29/01/2021, 15/7/21, 29/7/2021, 28/10/2021, 15/12/2021, 27/01/2022



# Risk Assessment for Activity and Guestcare Provision Relating to COVID-19

Completed by: Stuart Davie

**Date:** 30/06/2020

Review dates:

01/10/2020 by Stuart Davie – Centre Manager

27/01/2021 by Stuart Davie – Centre Manager

15/7/21 by Robbie Spencer – Centre Manager

29/07/2021 by Carl Stanforth – Director

28/10/2021 by Carl Stanforth – Director

15/12/2021 by Stuart Davie – General Manager (Centres)

27/01/2022 by Carl Stanforth – Director

Likelihood \Injury	Minor (First Aid)	Significant (SafeWork Notification)	Serious
Remote likelihood	Low Risk	Low Risk	Moderate Risk
Possible	Low Risk	Moderate Risk	Significant Risk
Probable	Moderate Risk	Significant Risk	Unacceptable Risk



This risk assessment details control measures that are in place to combat the spread of COVID-19 in an activity camp environment. During the time that this document is in effect, it should be used in conjunction with the camps pre-COVID-19 normal operating procedures and risk assessments. The COVID-19 risk assessment will provide an alteration to the normal operating procedures and supersede these where relevant.

Hazards	Precautions and Current Control Measures in Place	Risk Level (with control measures in place)
Transmission of COVID-19 whist on PGL activity sessions	<ul> <li>All staff and visiting guests are vaccinated in line with state based Chief Health         Officer orders</li> <li>Masks must be worn in line with state-based regulations</li> </ul>	Low Risk
303310113	<ul> <li>All guests to wash and/or sanitise their hands before and after activity sessions</li> <li>Sanitiser will be available at all bases for guests to use throughout activity sessions</li> </ul>	
	<ul> <li>Where harnessing is required, in the first instance, instructors should direct participants to self-harness, if required the instructor can step in to help if unsafe or fitted incorrectly. The below practices must be followed:</li> </ul>	
	<ul> <li>The instructor should stand to the side of the guest to minimise the chance of respiratory droplets impacting them</li> <li>After assisting the guests, the instructor must sanitise their hands prior to continuing with the session</li> </ul>	
	<ul> <li>Accompanying adults and staff should ensure social distancing during this process, if not possible, a mask is recommended</li> <li>For any rescue situations where close contact to a guest is inevitable, the</li> </ul>	
	staff member should wear additional PPE (such as gloves, mask and in some possible cases eye protection)  • Activity equipment will be cleaned in line with manufacturer guidelines	
Transmission of COVID-19 whilst using PGL equipment	<ul> <li>All staff and visiting guests are vaccinated in line with state based Chief Health Officer orders</li> </ul>	Low Risk
and activity bases	Participants to wash and sanitise their hands prior to and after use of each activity base	
	<ul> <li>Masks must be worn in line with state-based regulations</li> <li>PGL instructor to be provided with their own set of PPE (harness, helmet and/or personal floatation device)</li> </ul>	
	PGL activity session delivery will be adapted to ensure good hygiene standards are upheld throughout delivery	



	If a participant is seen to sneeze or cough whilst participating on an activity in the direction of equipment, then the equipment should not be used until it is cleaned and sanitised	
Transmission of COVID-19 from other groups whilst	All staff and visiting guests are vaccinated in line with state based Chief Health     Officer orders	Low Risk
completing PGL activities	<ul> <li>Social distancing rules will apply between schools</li> <li>Masks must be worn in line with state-based regulations</li> <li>Guests will be encouraged to wash hands and sanitise throughout the day</li> </ul>	
Transmission of COVID-19 while taking part in evening entertainment program	<ul> <li>All staff and visiting guests are vaccinated in line with state based Chief Health         Officer orders</li> <li>Sharing of communal facilities adheres to state-based regulation</li> <li>All guests will wash/sanitise their hands before and after activity sessions</li> </ul>	Low Risk
	<ul> <li>Masks must be worn in line with state-based regulations</li> <li>Sanitiser to be available at all bases for guests to use throughout activity sessions</li> <li>Staff will remind guests of importance of good hygiene levels throughout the session</li> </ul>	
Transmission of COVID-19 from other groups during free time activities	<ul> <li>All staff and visiting guests are vaccinated in line with state based Chief Health Officer orders</li> <li>All guests to maintain social distancing when around anyone not from their own group. This will be advised to all guests as part of site tour and induction. Staff</li> </ul>	Low Risk
	<ul> <li>and accompanying adults will monitor and enforce</li> <li>Masks must be worn in line with state-based regulations</li> <li>Sharing of communal facilities adheres to state-based regulation</li> </ul>	

Endorsed by: Carl Stanforth – Director

Date: 30/06/2020

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## Risk Assessment for Catering and Dining Room Operations Relating to COVID-19

Completed by: Stuart Davie

**Date:** 30/06/2020

**Review dates:** 

01/10/2020 by Stuart Davie - Centre Manager

27/01/2021 by Stuart Davie - Centre Manager

15/7/21 by Robbie Spencer - Centre Manager

29/07/2021 by Carl Stanforth - Director

28/10/2021 by Carl Stanforth - Director

15/12/2021 by Stuart Davie – General Manager (Centres)

27/01/2022 by Carl Stanforth – Director

Likelihood \Injury	Minor (First Aid)	Significant (SafeWork Notification)	Serious
Remote	Low Risk	Low Risk	Moderate
likelihood			Risk
Possible	Low Risk	Moderate	Significant
		Risk	Risk
Probable	Moderate	Significant	Unacceptable
	Risk	Risk	Risk



This risk assessment details control measures that are in place to combat the spread of COVID-19 in an activity camp environment. During the time that this document is in effect, it should be used in conjunction with the camps pre-COVID-19 normal operating procedures and risk assessments. The COVID-19 risk assessment will provide an alteration to the normal operating procedures and supersede these where relevant.

Hazards	Precautions and Current Control Measures in Place	Risk Level (with control measures in place)
Transmission of COVID-19 while in dining room	<ul> <li>All staff and visiting guests are vaccinated in line with state based Chief Health Officer orders</li> <li>Guests &amp; staff will be reminded to maximise ventilation in all indoor spaces by opening doors and windows where possible</li> <li>Occupant density and physical distancing rules will be applied to all adults, including PGL staff</li> <li>All guests to wash their hands before and after meal service</li> <li>Masks must be worn in line with state-based regulations and in dining rooms at all times unless seated</li> <li>Sanitiser to be available at all entry and exit points for guests to use throughout dining room service times</li> <li>Self-serve utensils will be cleaned and sanitised after each groups' use</li> <li>Ventilation indoors will be maximised by opening windows and doors where possible</li> <li>Where air conditioning units are in use, they will be set to use external air rather than recycling, where possible</li> <li>Where ceiling fans are used for air circulation purposes, they will be used on winter mode so that the air is drawn upwards</li> <li>P2 Facemasks will be worn by group leaders in specific indoor settings where there is an identified heightened level of risk</li> <li>Air Purifiers will be located in dining room and office-based settings</li> <li>Rapid Antigen Testing for Group Leaders and Catering Staff prior to key arrival dates (twice per week)</li> <li>Guests will be provided with a sole use dining room, where this is not possible the room will be rested for an appropriate amount of time prior to the next groups use</li> </ul>	Low Risk



Transmission of COVID-19 on hard surfaces and touch points	<ul> <li>Cutlery supplied to tables in containers prior to guests entering dining room</li> <li>Tables will be sanitised</li> <li>Additional equipment will not be shared between schools / venue hire groups unless sanitised first i.e. tongs and spoons</li> <li>We will follow current State requirements regarding service of food</li> <li>If a guest is seen to sneeze or cough in direction of equipment, the equipment should not be used until it is cleaned and sanitised</li> <li>Schools/groups will be allocated their own mealtimes and/or designated areas of dining rooms according to state requirements</li> <li>All shared facilities, including toilets will be sanitised</li> <li>PGL dining room plans with pre-determined seating to ensure adults can socially distance when eating</li> <li>Programming to allow adequate time between groups for sanitizing the dining</li> </ul>	Low Risk
	,	
Transmission of COVID-19 from deliveries	All 3 <sup>rd</sup> party supplier are vaccinated in line with state based Chief Health Officer orders	Low Risk
	QR codes will be used at each camp in line with state requirements	

Endorsed by: Carl Stanforth - Director

Date: 30/06/2020

**Review dates:** 02/10/2020, 29/01/2021, 04/03/2021, 15/07/2021, 29/7/2021, 28/10/2021, 15/12/2021, 27/01/2022